

# WIFI camera use instructions

## 1. download APP

1. Open the phone, scan the QR code below, and download and install the APP



Android/IOS

2. Vdieolink App stores that supports downloads



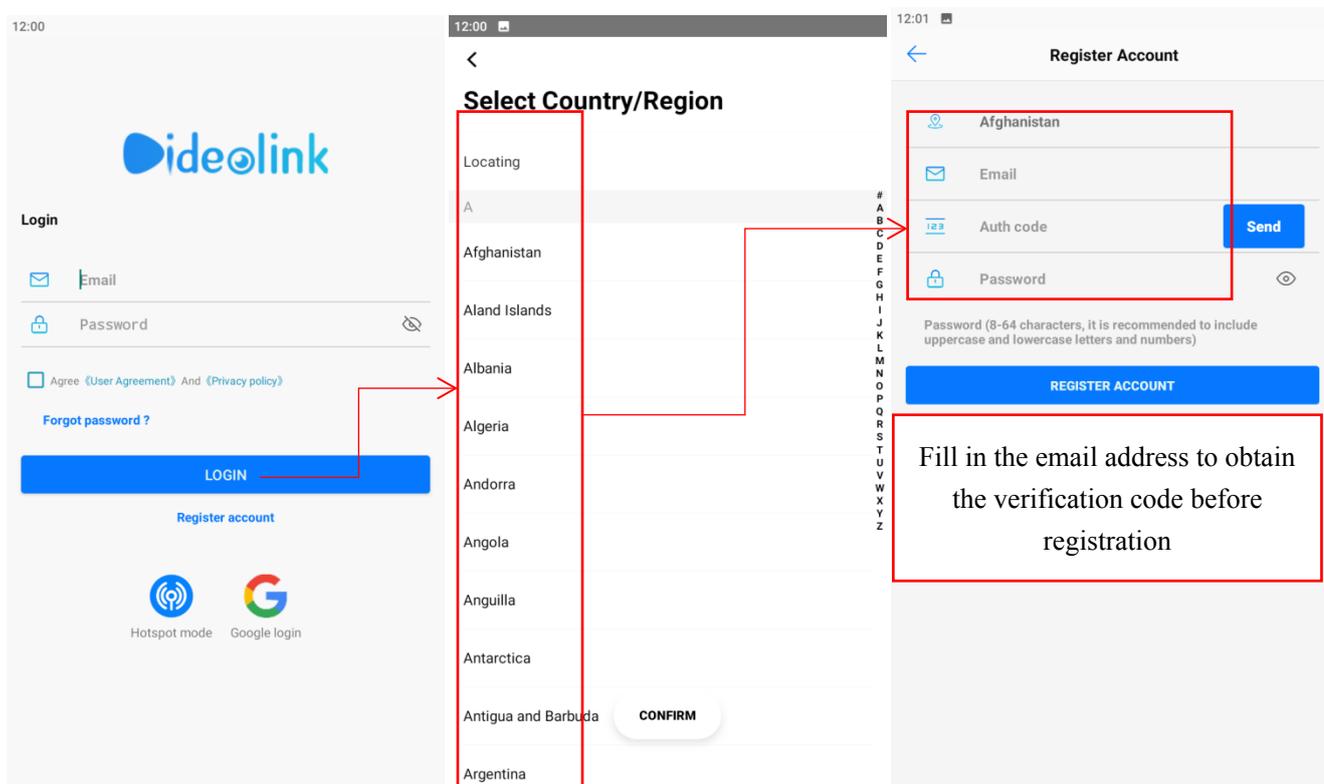
App Store



Google play

## 2. user log on

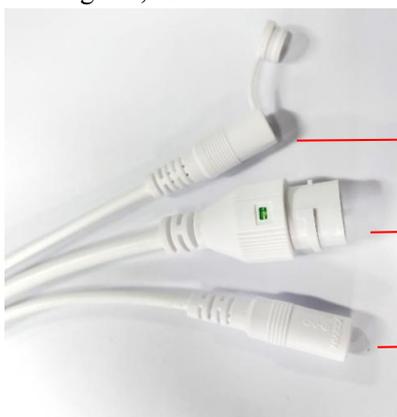
Open the "V ideolink" APP icon, click the "Register account" item, select the country or region used by the app, enter the registration information and click Register.as shown in the figure:



## 3. Equipment added

### 1. Wireless WIFI device added

(1) After the WIFI device is powered on, open the APP after the device voice prompts you "waiting for the configuration signal", and add the device as described below.

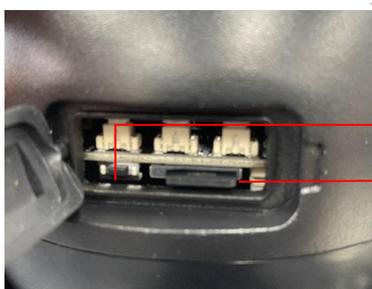


Reset: press for 5 seconds to restore the factory (device unbound)

Cable interface: wired network link (router / switch)

Power interface: DC12V power input

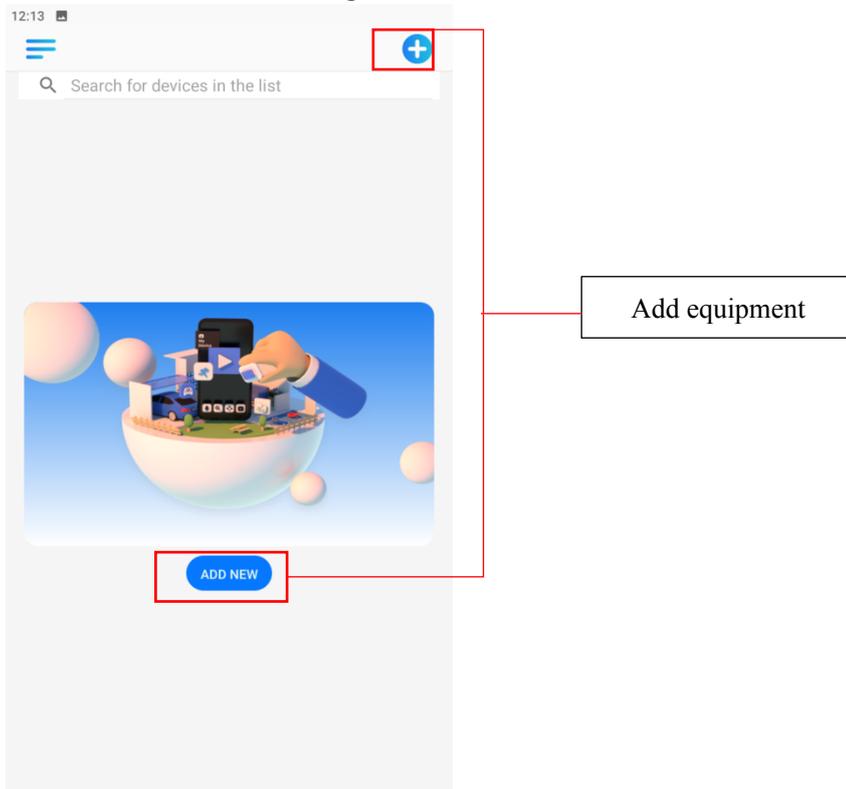
TF card interface definition: the position of different housing plug card is changed



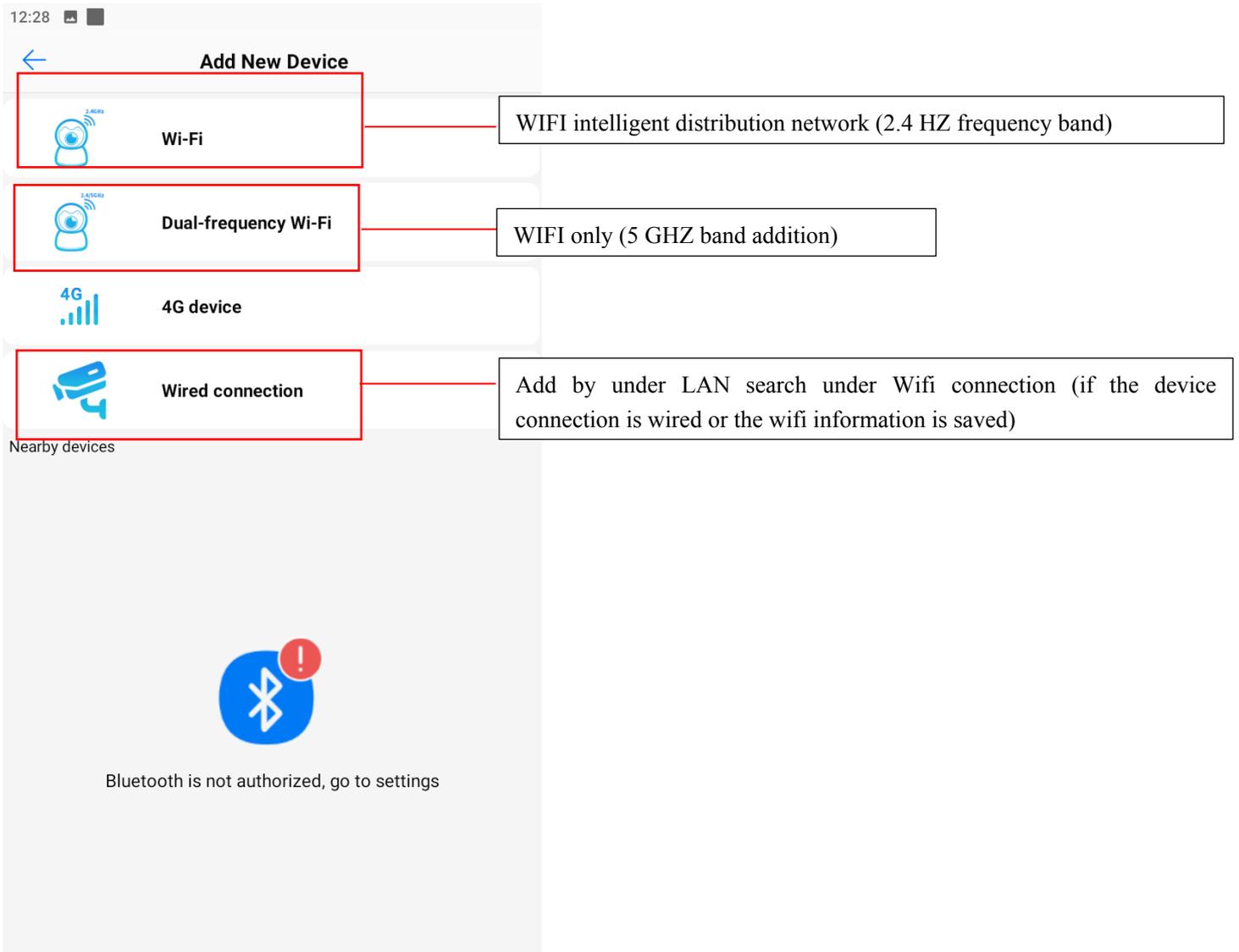
Reset: press for 5 seconds to restore the factory

TF card interface: the maximum support of 5 12G

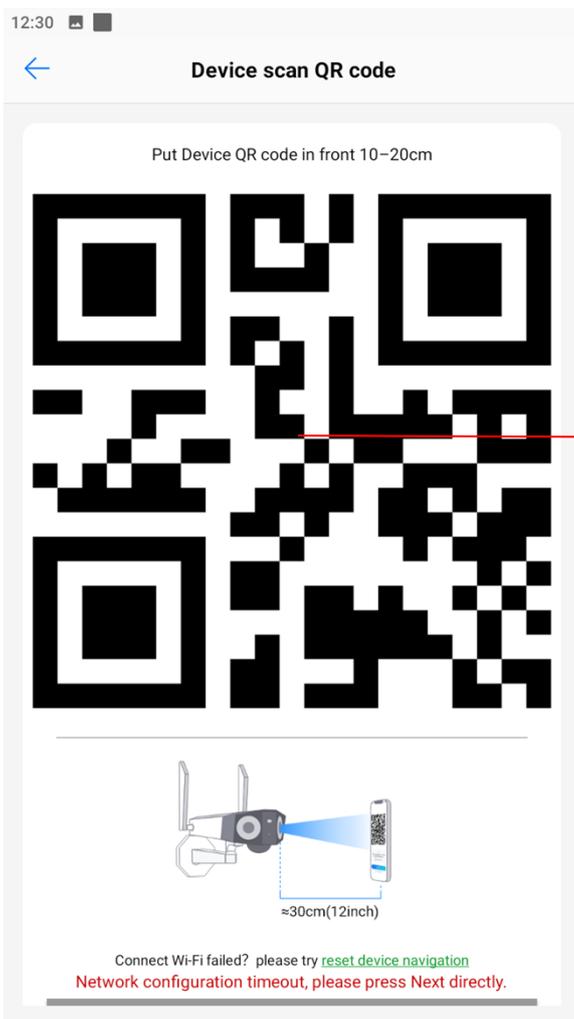
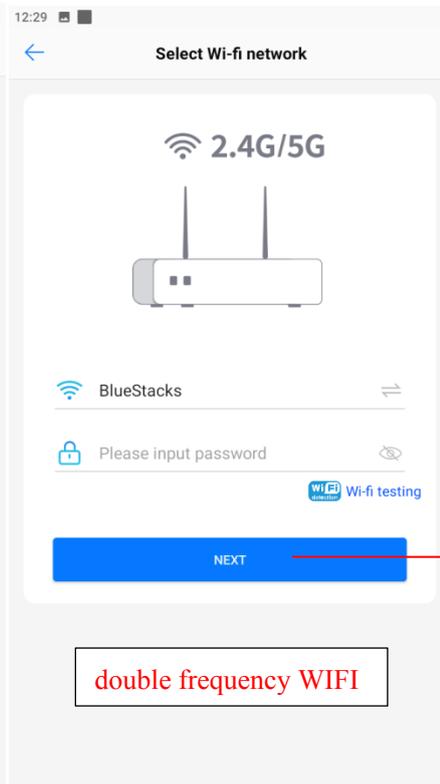
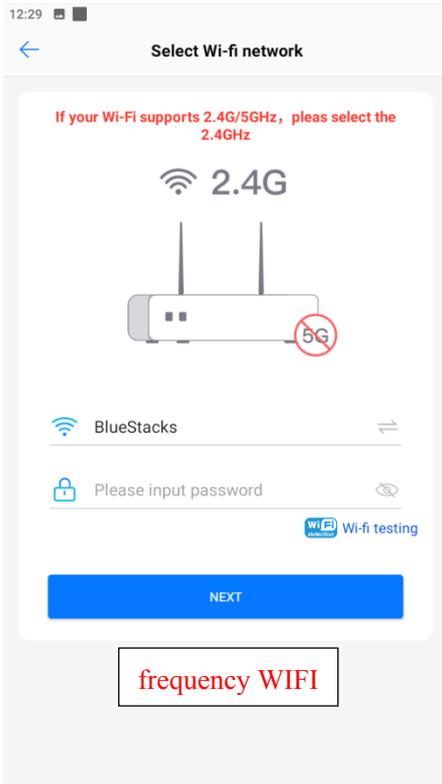
- (2) Log in with your registered account, and click "Add Device" or "+" button in the upper right corner to add the camera.as shown in the figure:



- (3) There are three ways to add WIFI devices: "intelligent distribution network", "wired connection" and "scan".as shown in the figure



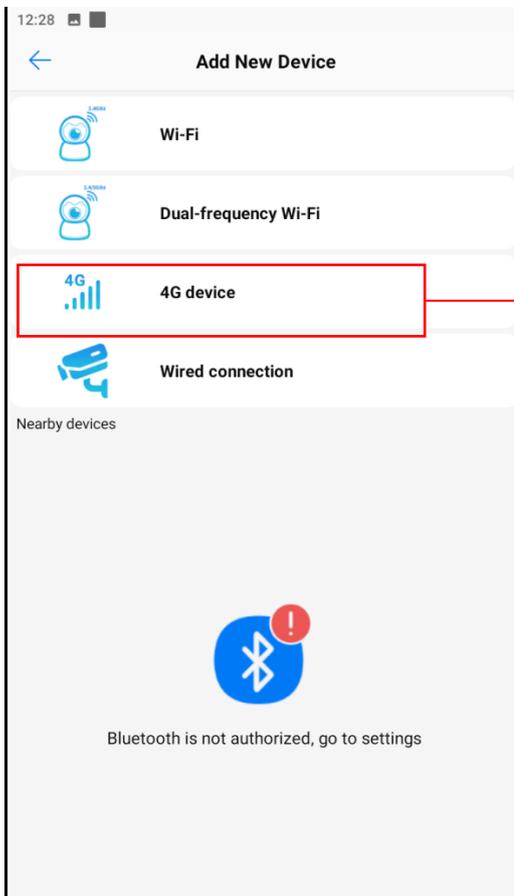
- (4) QR code addition: before connecting, ensure that the mobile phone has been connected to the wireless network, and then select the device type, input "WIFI password", select "Next", the mobile phone will appear the QR code and play the sound of the distribution network, the mobile phone screen is facing the camera 10-20CM, after pairing, the device will automatically jump to add the page.



The "QR code of the mobile phone screen" is aimed at the camera lens 10-20CM, the device automatically recognizes, after the device is successfully linked to automatically jump binding

## 2. Wireless 4G mode is added

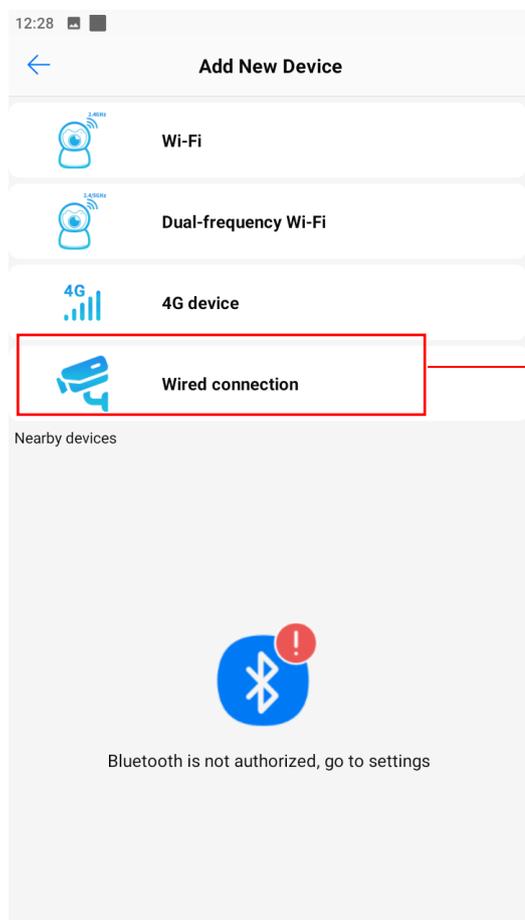
After pressing the camera reset button for 5 seconds, after hearing the voice prompt "successful Internet connection", click "4G device" on the APP to add the QR code on the machine



4G scan the fuselage QR code mode to add

### 3. Wired way to add

(1) Wired device addition mode through the "wired connection" LAN search to add. The method is shown in Fig

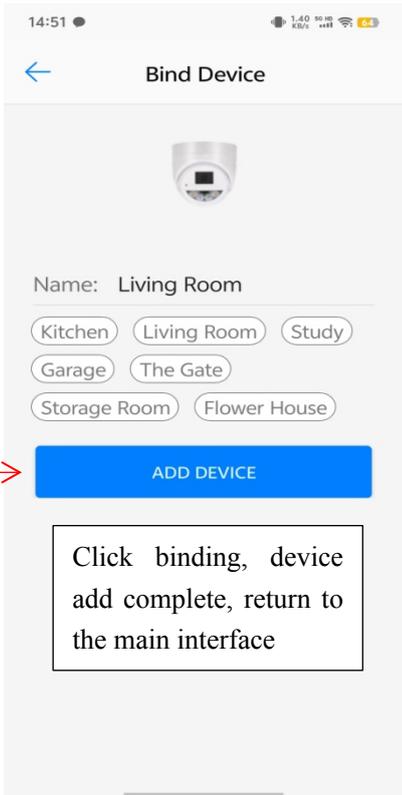


Add by under LAN search under Wifi connection (if device connection is wired or wifi information is saved)

(2) Scan code addition: plug the device into the Internet line, and connect the other end to the router. Hearing the device "successfully to the Internet, please scan the code to add", select "scan" to aim at the QR code of the body for scanning code binding.



Add it by scanning the QR code of the device body

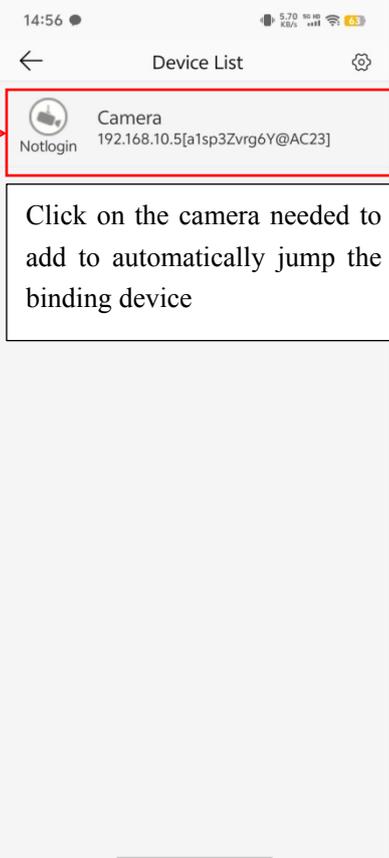


Click binding, device add complete, return to the main interface

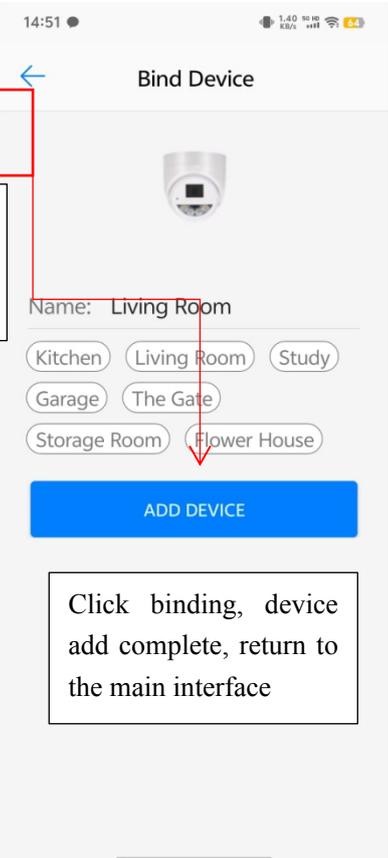
(3) List of wired devices added: plug the device into the Internet cable and connect the router at the other end. You need to ensure that the WIFI and the device are in the same route. Click "wired connection"



Click on no QR code to enter the wired connection list



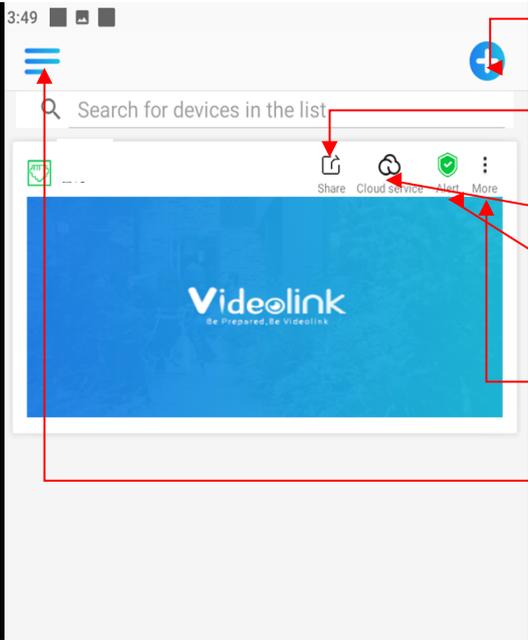
Click on the camera needed to add to automatically jump the binding device



Click binding, device add complete, return to the main interface

# 4. Introduction of the interface function

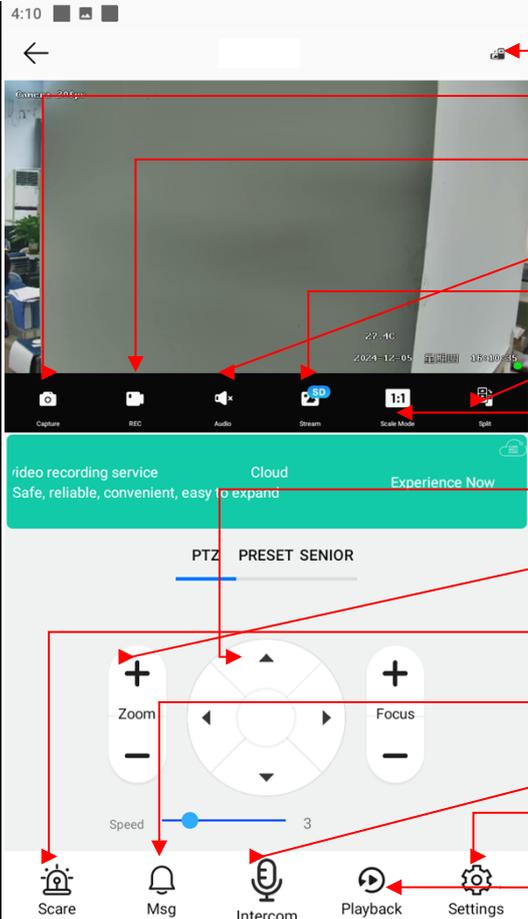
## 1. Description of device main interface



The screenshot shows the main interface of the Videolink application. At the top, there is a search bar with the text "Search for devices in the list". Below the search bar, there are several icons: a share icon, a cloud service icon, a warning icon, and a more icon. The main content area displays a blue banner with the Videolink logo and the tagline "Be Prepared, Be Videolink".

- Device addition:** A red arrow points to the top right corner of the interface.
- Share device: Share the device with family or friends:** A red arrow points to the share icon.
- Cloud services: It is more secure to store device videos in the cloud:** A red arrow points to the cloud service icon.
- Warning: one-key deployment / evacuation of defense:** A red arrow points to the warning icon.
- More: Include delete device, camera setting shortcut keys:** A red arrow points to the more icon.
- My: APP system Settings, common tools:** A red arrow points to the bottom left corner of the interface.

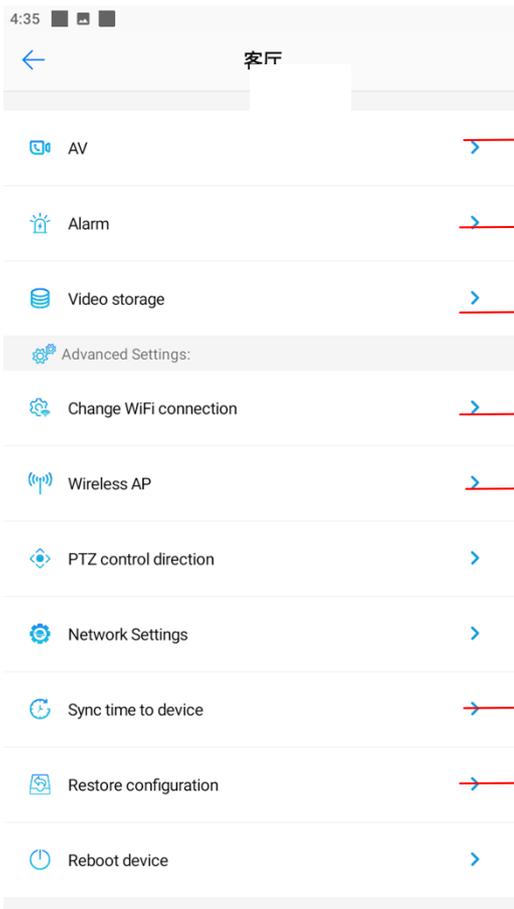
## 2. Preview the interface function description



The screenshot shows a camera feed interface with various control options. At the top, there is a back arrow and a camera icon. Below the camera feed, there is a control bar with icons for Capture, REC, Audio, Streams, Scale Mode, and Split. Below the control bar, there is a green banner with the text "Video recording service Cloud Experience Now Safe, reliable, convenient, easy to expand". Below the banner, there is a PTZ control section with a slider and buttons for Zoom, Focus, and Speed. At the bottom, there is a navigation bar with icons for Scare, Msg, Intercom, Playback, and Settings.

- Landscape screen: full screen:** A red arrow points to the top right corner of the interface.
- Grab: capture the current image:** A red arrow points to the Capture icon.
- Video: record the current video video to:** A red arrow points to the REC icon.
- Sound: Play / turn off the device sound:** A red arrow points to the Audio icon.
- Clarity switch: standard definition / HD:** A red arrow points to the Streams icon.
- Split screen: 1 / 4 screen preview:** A red arrow points to the Split icon.
- Picture flip / play ratio:** A red arrow points to the Scale Mode icon.
- Yuntai: control up and down, left and right:** A red arrow points to the PTZ control section.
- Zoom: variable factor function:** A red arrow points to the Zoom icon.
- Drive: play the alarm voice:** A red arrow points to the Scare icon.
- Message: an alarm message query:** A red arrow points to the Msg icon.
- Long press and hold the intercom to talk to the device:** A red arrow points to the Intercom icon.
- Configuration: The camera parameter settings:** A red arrow points to the Settings icon.
- Replay: replay play video in the device:** A red arrow points to the Playback icon.

### 3. Configuration function description



- Audio settings: adjustable sound input / output size
- Alarm: intelligent analysis setting and message push switch
- Video recording and storage: TF card formatting, video recording mode selection
- Replace WIFI connection: Replace wifi device new wifi
- Wireless hotspot configuration: After configuring the hotspot, the camera switches to the hotspot mode connection
- Synchronize time to device: Sync mobile phone time to device school time
- Restore the factory settings: restore the camera factory (WIFI connection needs to be redistributed after the device is restored)

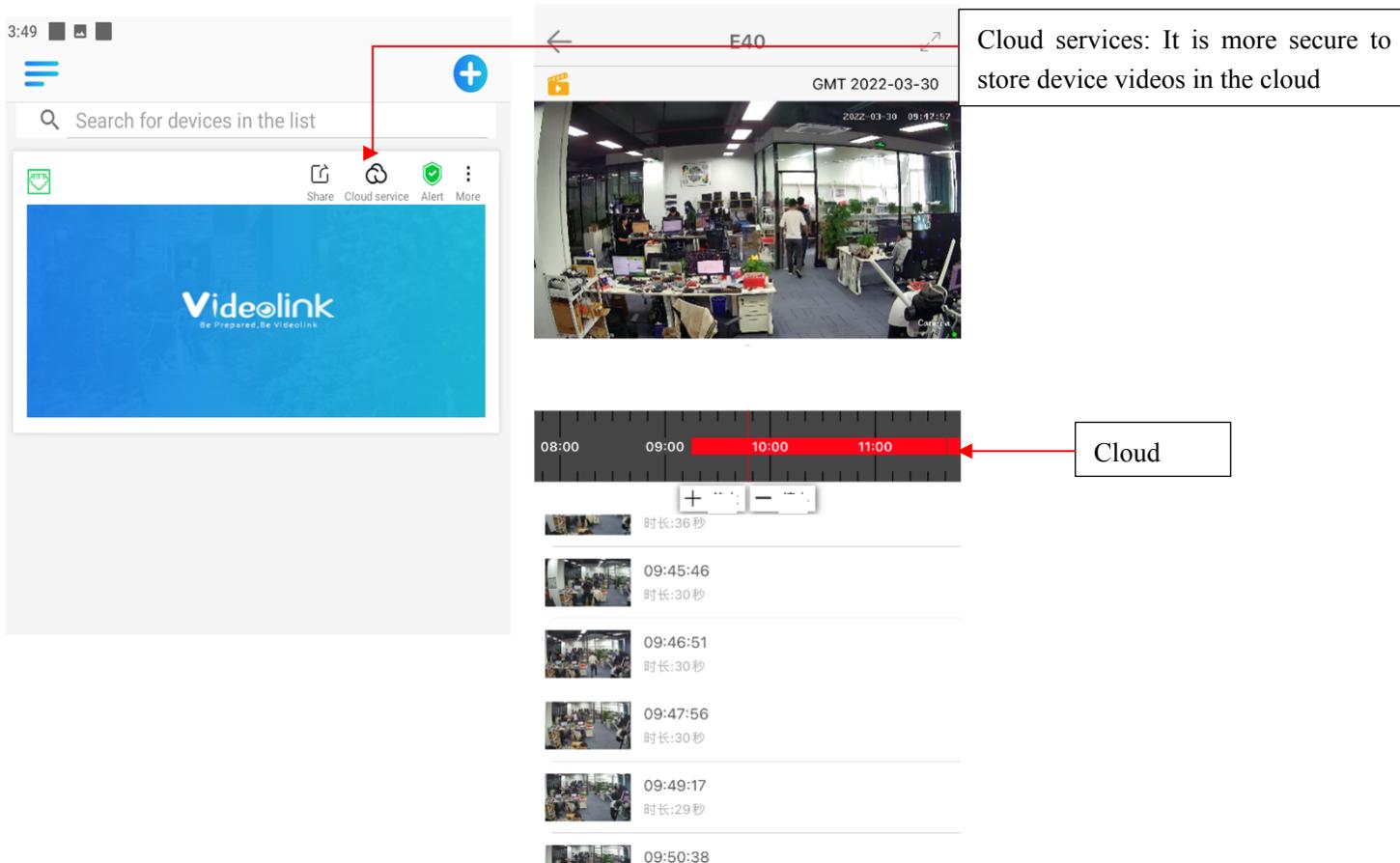
### 4. Playback function description



- Landscape screen: full screen
- Screenshot: Grab the current playback picture
- Video recording: Record the current playback video recording
- Pause / play
- Listening: Sound on / off
- Calendar: Select a time
- Time progress bar: you can drag and play red represents an alarm, green represents a normal video
- Alarm message, click the message playback immediately jump to the alarm time, quickly find the video

## 5. Cloud storage purchase and query

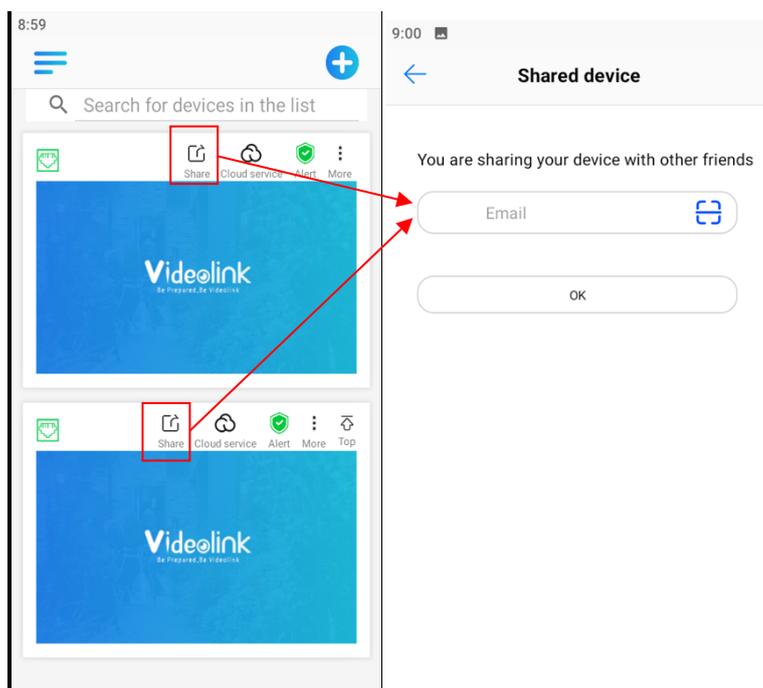
The first opening can be experienced for a month



The image shows two screenshots from the Videolink app. The left screenshot, taken at 3:49, displays the main interface with a search bar and a 'Share' button highlighted by a red box. A red arrow points from this 'Share' button to the right screenshot. The right screenshot, taken at 9:00, shows a video playback screen for 'E40' on 'GMT 2022-03-30'. A red arrow points from a 'Cloud' label in a box to a red bar on the video timeline, indicating that the video is stored in the cloud. A text box on the right states: 'Cloud services: It is more secure to store device videos in the cloud'.

## Vi. Equipment sharing

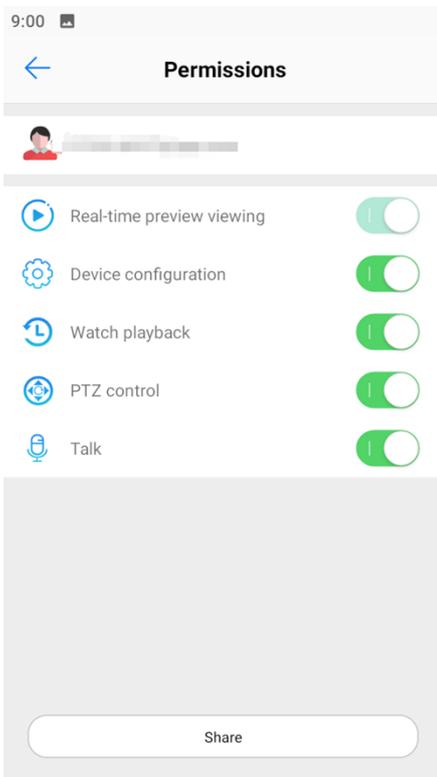
1. The shared user account and the shared account need to be registered in advance. You can manually enter the account name to share the account (only support sharing between accounts in the same registered area).



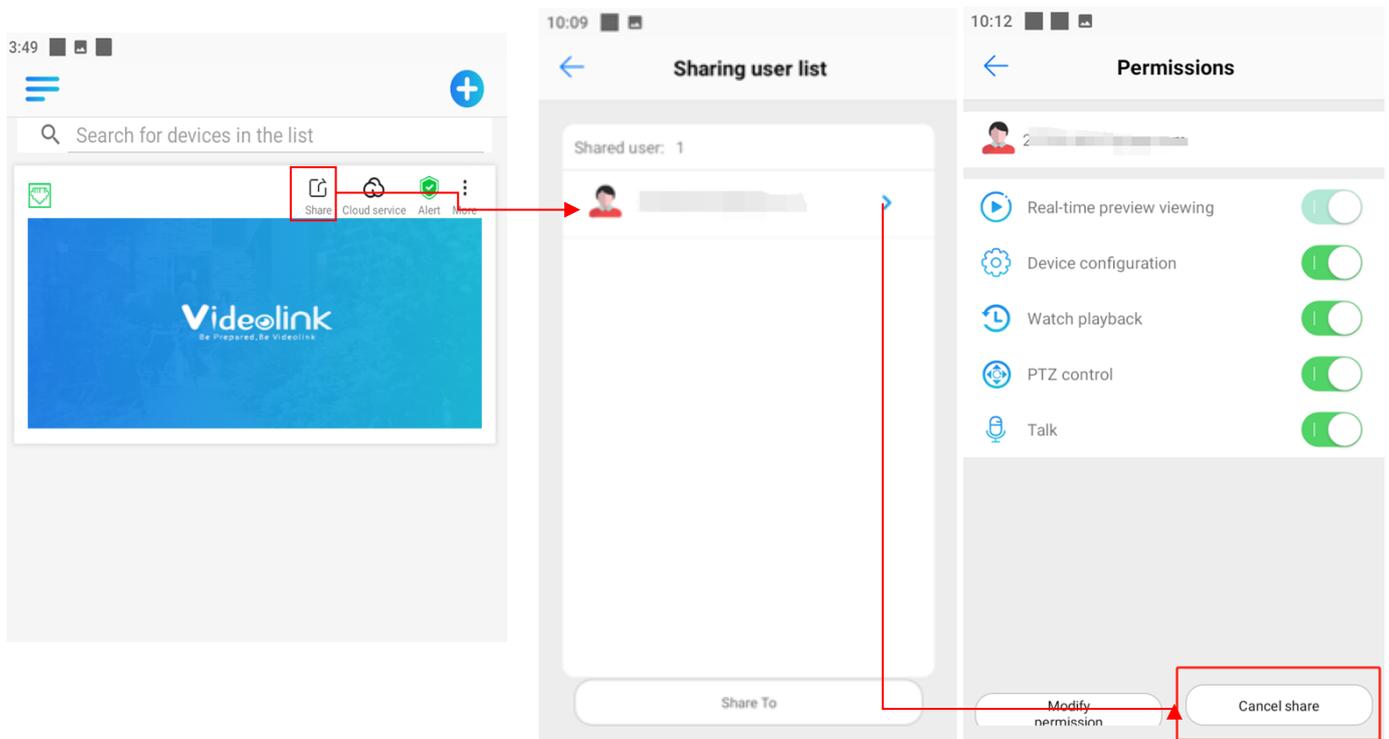
The image shows two screenshots from the Videolink app. The left screenshot, taken at 8:59, shows the main interface with the 'Share' button highlighted by a red box. A red arrow points from this 'Share' button to the right screenshot. The right screenshot, taken at 9:00, shows the 'Shared device' sharing options. The text 'You are sharing your device with other friends' is displayed above the 'Email' and 'OK' buttons. A red arrow points from the 'Share' button in the left screenshot to the 'Email' button in the right screenshot.

## 2. You can set the sharing permissions

Can open part of the permission for the other side to use, gray is closed, green is open.



## 3. Cancel the sharing and permission modification



## 7. Common problems

### 1. The account cannot be logged in

- Q: If the user name or password is wrong after changing the password

A: If the corresponding mobile phone number has not registered the account or has been cancelled, the user name or password will be incorrect. You should click the registration button in the upper right corner to register the account (the user name is recommended to be registered by letter + mobile phone number)

- Q: Mobile phone prompt error-1 or 404

A: Check the mobile phone network, replace different WIFI or traffic and log in again

### 2. The binding procedure prompts the error message

- Q: When binding the device, prompt the binding fails. Please restart the device

Answer: The device can be bound within 10 minutes of opening, and the device can be bound after power failure and restart

- Q: The binding process indicates that the user has been registered

Answer: after resuming the factory, the device can be rebound

### 3. After logging in to the account, prompt the device to be offline or delayed

- Q: The device prompts for offline line

A: Offline situation needs to check the online situation of the local device end, usually caused by network disconnection or power supply disconnection. If the power supply is not on, check the power supply and whether there is a self-inspection process after the power off and restart. If the network port lights are not flashing, please check whether the network connection is normal (please see whether the router background device list is connected to the device)

- Q: The picture is very bad

A 1: The network condition is poor, or the WIFI signal is weak

A 2: A device has multiple users watching at the same time, and the buffer is full

Answer 3: Video frame rate and resolution setting is too high, appropriate reduction can effectively improve the fluency and stability of surveillance video

#### 4. Settings or cradle head control exception

- Q: The Settings or playback button is gray and cannot be clicked

Answer: This account is the user to share the account, and the next screen is divided again.

Note to check the corresponding permission when sharing

- Q: Why cant you operate the cloud head after entering the main interface

A: Check whether there is a head in the channel and whether there is a self-inspection process in the head after you restart the camera

#### 5. Playback or storage exceptions

Answer 1: First of all, check whether the storage of the memory card of the device is normal. If the memory is not recorded or not formatting, please check and try to replace the memory card (please choose the Dachang memory card, such as Kingston, Flash, Lang, Samsung, Patriot, no support expansion card)

A. 2: Check whether the ball machine version is the latest model, [upgrade](#) To the latest version (go to the setup interface system information check update upgrade equipment)